

Pet Therapy

EIA Fact Sheet



Since March of 2014, Edmonton International Airport (EIA) has provided passengers with a special kind of service – puppies! We partnered with the Pet Therapy Society of Northern Alberta to bring in teams of specially trained dogs and their handlers to help relax nervous passengers, and just put a smile on everyone’s face.

There are nine different dogs who come out to the airport on a rotating schedule – usually between 11 am and 2 pm, seven days a week. But the schedule is very flexible; dogs aren’t always known for their punctuality.

A number of US airports have a similar program (e.g. Los Angeles, Miami and Phoenix), but EIA was the first Canadian airport to implement any kind of pet therapy program. Since we did, other Canadian airports, such as Fort McMurray, have started programs of their own.

Each dog wears a distinctive teal “Pet Me” vest that lets people know it’s okay to walk up and interact with the animal.

If you’re interested in volunteering with the Pet Therapy Program, contact the Pet Therapy Society of Northern Alberta. You must first pass a series of tests and standards for the Society, then pass the airport’s approval process.

